

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF : True et al.

FOR : **AUTOMATED SERVICE CHANGE  
RECOMMENDATIONS FOR WIRELESS  
NETWORK SUBSCRIBERS**

SERIAL NO. : 10/712,510

FILED : November 13, 2003

EXAMINER : Taylor, Barry W.

ART UNIT : 2617

CONFIRMATION NO. : 8919

ATTORNEY DOCKET NO. : LUTZ 2 00237  
Case Name/No. Benco 15-9-9-9-9

**COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The Examiner indicated that claims 1, 4, 6, 8-11 and 17-21 are allowed over the prior art. This recognition of allowable subject matter is acknowledged and appreciated.

However, while the applicants agree that the claims are allowable, the applicants do not concede that the claims are only allowable for the precise reasons stated by the Examiner.

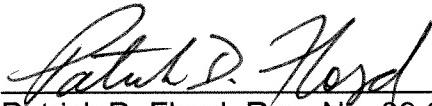
Furthermore, the applicants do not concede that the Examiner's statements are entirely accurate and precise.

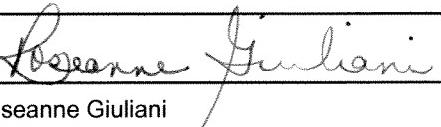
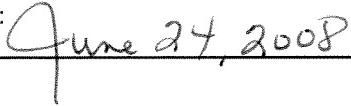
Respectfully submitted,

Fay Sharpe LLP

6/24/08

Date

  
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216/861-5582

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Date: 	Name: Roseanne Giuliani